

# Courtland Sifuentes

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## EXPERIENCE

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### Target

Service & Engagement Team Member

- Created memorable guest experiences.
- Assisted guest checkout and returns.
- Relieved guest issues.

### Front of House Trainer

Chick-Fil-A Restaurants

- Assist in onboarding process of new hires.
- Execute substantial customer service.
- Assist in coordination between front of house and back of house team members.

### Student Ambassador

Columbia College Chicago Admissions

- Provide tours of Columbia's campus to prospective students.
- Assist in admission events and panels.

### Youth Belay Staff

Brooklyn Boulders

- Led summer camps targeted towards youth climbers.
- Assisted in climbing youth operations.
- Belay certified for climbers of all ages.

### IPS Administrative Supervisor

Six Flags Hurricane Harbour Splashtown

- Coordinated scheduling between 145 employees across food service, retail, & rental departments.
- Directed onboarding process for new hires.
- In charge of communication between suppliers, vendors, and corporate accounting.

## EDUCATION

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### Columbia College Chicago (2022-2024)

BA Film & Television (Magna Cum Laude)

Minor Pre-Law Studies

## ACCOMPLISHMENTS

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- Eagle Scout
- National Society of Leadership and Success Member
- Leadership and Innovators for Tomorrow Business Manager
- Faculty Recognition Scholarship Award Winner
- Destination Imagination Award Winner